

Case 1: Discussion on June 28, 2017

The two families below are about to exit The Children's Cabinet's CHERISH program and are in need of additional services.

Family 1:

House hold size 7: (3 adults: 1 employed) (4 Kids: youngest is 8 months oldest is in middle school)

Mom has not worked in over a year, and is looking to get a job again since the baby is older. She is also needing assistance with child care costs.

Services needed: Employment assistance, Food bank, Diapers, clothing, back to school supplies.

The family is needing assistance purchasing original copies of the oldest 2 birth certificates. They are unable to pay the price.

Family 2:

Family size 8: 4 adults: Mom is employed part-time, Grandma is on disability but that was cut by \$300. Dad is employed but they cannot rely on his income due to being sporadically home. He sometime leaves for days at a time. Grandpa is not working.

There are 4 children: youngest is 5, twin 9 year-olds, and an 8 year-old.

Mom is wanting to go back to school to be a dental assistant. She also wanting to know if there is a way for her to get paid to care for her mother, since she is having to assist her with everything? Since dad's most current disappearance, and Grandma's benefits being cut, they are needing utility assistance, and help with food and clothing. They are receiving minimal food stamps, about \$200 a month. They are all on Medicaid and SNAP. They also own their house.

How can your organization/agency help?

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SNECAC Case Study Instructions

Based on the services your organization/agency provides and the resources available to it please provide a concluding analysis for the case study presented that allows for a solution to the best of your organization/agency's abilities.

➤ Read the case.

- Figure out the following:
 - The decision maker in this case, and its position and responsibilities
 - What appears to be the issue and its significance for the organization?
 - Reason for the issue arisen and the role of the decision maker
 - Level of urgency to the situation

➤ Analyze the case.

- Define the issue(s)
- Identify issues that need to be addressed immediately
- Distinguish important issues from urgent ones. (deal with important issues in order of urgency)
- Find out the reason behind the issue
 - Resources
 - People
 - Processes
- Identify people affected most by this issue
- Spot limitations and opportunities
- The specific problem
- Alternatives
- Conclusion